People: Process Accountability Chart (PACe)

SCALING UP
A GAZELLES COMPANY

1. Identify 4 to 9 processes that drive your business.
2. Assign someone specific accountability for each process.
3. List Key Performance Indicators (KPIs) for each process (better, faster, cheaper).

2 Person Accountable	1 Name of Process	3 KPIs Better, Faster, Cheaper